

W. 01303A-08-0227
SW. 01303A-08-0227

ORIGINAL
ARIZONA CORPORATION COMMIS:



0000088266

UTILITY COMPLAINT FORM

4700

Investigator: Trish Meeter

Phone: (602) 542-0622

Fax: (602) 542-2129

Priority: Respond Within Five Days

Inquiry **No.** 2008 72053

Date: 10/9/2008

Complaint Description: 08Z Rate Case Items - Other
N/A Not Applicable

Complaint By: **First:** Mark **Last:** Cabble

Account Name: Mark Cabble mark@mptelemedia.com

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Bullhead City

CBR: [REDACTED]

State: AZ **Zip:** 86426

is: Cellular

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name: Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

10/9

From: Mark Cabble [REDACTED]

Sent: Wednesday, October 08, 2008 2:46 PM

To: Gleason-WebEmail

Subject: Extreme Rate Increase

Commissioner Gleason:

RECEIVED
2008 OCT 10 P 1:24
DOCKET CONTROL

Thank you for your time. I am resident of Fort Mohave, Mohave County, Arizona. Physical address is 2021 Sandtrap Lane, Fort Mohave, Arizona 86426. I along with some of my neighbors yesterday and today received notice from Arizona American Water received notice of a rate increase to the degree that it seems criminal. They are proposing a wastewater increase from \$49.75 to approximately \$89.00, an increase of approximately 80%. The details surrounding this increase were not very detailed and my concern is that some of the residents here are footing the entire bill for pipeline issues, contamination issues and environmental fines levied on the company in the recent past.

If you or one of your staff could, would you please forward any application and vote process that has allowed this level of increase to go into effect in today's economic environment for consumers.

Again, thank you for you time,

Arizona Corporation Commission

DOCKETED

OCT 10 2008

DOCKETED BY

[Signature]

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

After reaching the website, scroll to the bottom right had corner and click on eDocket. Click on the search magnifying glass and then docket number search. In the year-matter box enter 08 - 0227. Click on view details, then Documents. Click on View PDF to review.

If you have questions relating to this issue, please call me in-state toll free at 800-222-7000 or directly at [REDACTED]

Sincerely,

Trish Meeter
Public Utilities Consumer Analyst
Utilities Division
Arizona Corporation Commission
End of Comments

Date Completed: 10/9/2008

Inquiry No. 2008 - 72053

SW-01303A-08-0227

Ft. MOHAVE

W-01303A-08-0227

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard Martinez**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion No.** 2008 72051**Date:** 10/9/2008**Complaint Description:** 08A Rate Case Items - Opposed
N/A Not Applicable**First:****Last:****Complaint By:** Andrew

Horvath

Account Name: Andrew Horvath**Home:** [REDACTED]**Street:** [REDACTED] ave**Work:****City:** Bullhead City**CBR:****State:** AZ Zip: 86426**is:****Utility Company:** Arizona - American Sewer Company**Division:** sewer**Contact Name:** [REDACTED]**Contact Phone:** [REDACTED]**Nature of Complaint:**

Customer very upset as he does not believe that his sewer cost will be four times his water rates he and his wife now enjoy. Customer does not believe that everything should be based on a flat fee.

Customer is strongly opposed against this proposed rate increase as he mentioned that there is no one moving into that area and Arizona American Water Company wants to expand?

Customer wants his opinion to be heard.

End of Complaint

Utilities' Response:**Investigator's Comments and Disposition:**

I told customer that I would enter his comments into our database for the record. I also told customer that I would docket his opinion so that the Commissioners will have an opportunity to reads his comments before rendering a decision in this proposed rate case. CLOSED.

10-9 E-mailed to Trish Meeter @ ACC's Phoenix Office to have this OPINION docketed towards Arizona American Water rate case, docket nos. W-01303A-08-0227 & SW-01303A-08-0227. File closed.

End of Comments

Date Completed: 10/9/2008**Opinion No.** 2008 - 72051